

Safer and Stronger Communities

	No. of indicators	On course to achieve target (or establish baseline)	Some progress, but data not available to determine whether the target will be achieved	Not on target / no activity reported
Corporate Plan (including LAA and HCS)	16	6	5	5
of which				
Local Area Agreement (LAA)	10	5	3	2
Herefordshire Community Strategy (HCS)	10	5	3	2
All reported indicators	37	19	10	8

Direction of Travel	
Improving	13
No real change	6
Deteriorating	2
Total	21

Headlines

- Generally positive in respect of Direction of Travel.
- Six reds because no information has been provided.
- Others in relation to slight road injuries and the time taken to repair street lighting.
- Impact of steeply rising energy costs, not least on cultural and recreational facilities.
- Services having to be managed so as to retrieve currently projected end-year overspending of some £500K in Regeneration and around £550K in Environment and Culture (and in the latter case an underlying recurrent overspend of about £1 million being off-set this year by one-off grant income).

Regeneration Director Commentary

'The overall performance is on track to meet the identified targets for 2008/2009 across a range of Local Area Agreement, Herefordshire Community Strategy and Herefordshire Council Corporate Plan indicators.

The introduction of the National Indicator Framework has meant that there are a number of indicators for which in year data is not presently available, as many rely on the new Place Survey, which is being carried out during the second half of this year. In the meantime, work is being conducted to influence the outcome of the survey across the directorate. The change to the National Indicator set has meant that there is a greater reliance on services delivering agreed service plan actions, to enable the services to establish and agree baseline data.

In addition there are a number of performance indicators that whilst the council are responsible for reporting, the services are being delivered by partnership agencies. We continue to work in partnership with these agencies in order to influence and monitor the performance outturn.'

Environment and Culture Director commentary

'Within the themes of economic development and enterprise, safer and stronger communities and sustainable communities, performance overall is on track for all Local Area Agreement, Community Strategy and Corporate Plan indicators on which the Directorate leads or towards which it is making a significant contribution. There is a similar picture for other indicators, including those from the National Indicator set.

With the introduction of the National Indicator set there has been a significant increase in the proportion of performance indicators for which in-year data is not available, reflecting the number of perception indicators that rely on data from the new Place Survey and those where data is being provided annually by Government departments and agencies. For a number of other indicators, 2008-09 is the year in which baseline data is being collected. All this has meant that a greater reliance is being placed this year on delivery of agreed actions.'